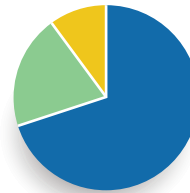


How to Optimize Revenue Capture with nimble's Total RCM Solution

Background

A hospital-affiliated, multi-specialty ASC with 20 practicing surgeons located in the Pacific Northwest turned to nimble's Total RCM solution to accelerate the claim submission process and improve the rate of collections.

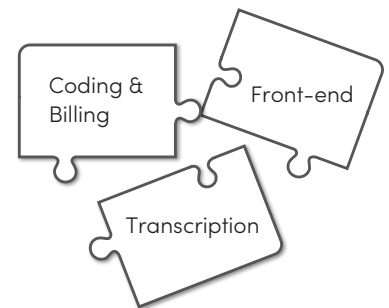


ASC Specialty Mix

- Orthopedic - 70%
- Ear, nose & throat - 20%
- Other - 10%

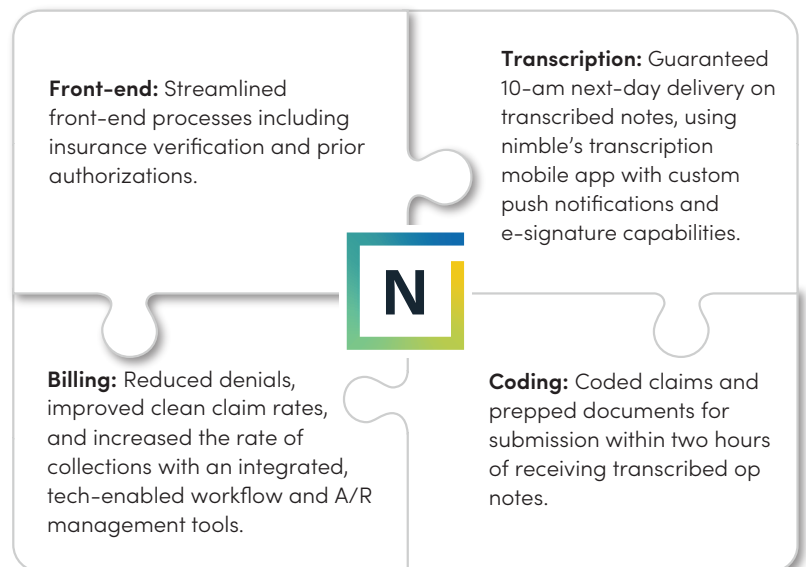
Problem

Prior to partnering with nimble, the ASC's revenue cycle management was managed both in-house and by an outsourced third party. The in-house team was responsible for the front-end data collection/verification, coding, and billing while transcription was outsourced to a third-party provider. The ASC faced challenging revenue cycle bottlenecks due to sluggish transcription turnaround with lackluster client service and staff turnover within the billing department.



Solution

To meet timely filing deadlines on implants and complex cases, nimble's surgical revenue cycle management specialists utilized nimble's end-to-end revenue cycle solution: Total RCM.



Result

Revenue Cycle Key Performance Indicators (KPIs)

| Revenue Cycle KPI | nimble's Total RCM solution |
|---|-----------------------------|
| Days to Code & Submit Claim | 1.6 days |
| Days to Bill (from date of service to claim submission) | 4.8 days |
| Clean Claim Rate | 99% |
| Claim Denial Rate | Less than 1% |
| Total A/R % over 90 Days | 20% |

"I respect and admire nimble as a company. Your excellent customer service to our facility and our patients exceeds my expectations. It is apparent you value your employees and know they are your most valuable asset as they go above and beyond for us. It is noticed and appreciated." – Sue S., ASC Administrator/Executive Director

About nimble solutions

nimble solutions is a leading provider of revenue cycle management solutions for ambulatory surgery centers (ASCs), surgical clinics, surgical hospitals, and anesthesia groups. Our tech-enabled solutions allow surgical organizations to streamline their revenue cycle processes, reduce administrative burden, and improve financial outcomes. Join more than 1,100 surgical organizations who trust nimble solutions and its advisors to bring deep insights and actionable intelligence to maximize their revenue cycle.

Put nimble solutions to the test



Find out how our revenue cycle solutions streamline operations and improve your finances.

[Request a demo](#)